Clarification 1 LOT 4 Technical requirements		Item Requirement	Bidders Clarification Sought	Procuring Entity's Response
	1	Veritas/NetBackup Certified Vendor The tenderer MUST be a certified Symantec Hardware/software vendor	Kindly clarify if we should be a Certified vendor in Veritas or Symantec or both	Should be a certified Vendor in Veritas. Any reference to Symantec should be taken to mean Veritas
	3	The tenderer must have support experience of Oracle, Symantec & IBM Hardware and Software in at least 2 firms of comparable size to REA. . Provide list of installed and/or support base	Kindly confirm if Oracle, Symantec and IBM experience are required for renewal of the Backup Solution.	Deleted
	4	The tenderer must have atleast 3 years support experience of Oracle, IBM & Symantec Hardware / Software systems in Solaris/Unix and Veritas NetBackup and Storage Foundation environment (i.e. Storage tek SL24).	Please confirm if Oracle,IBM and Symantec support experience is a requirement for this renewal.	Deleted
	6	At least two (2) members of the technical team must have professional training in supporting Oracle & IBM Hardware	Please confirm if the technical team trained should be for Veritas NetBackup or Oracle and IBM	Deleted
	7	At least two (2) members of the technical team must have professional training in installing and supporting veritas	Please confirm if the technical team trained should be for Veritas NetBackup or Symantec	Technical team should be trained Veritas and should show experience integrating the Netbackup solution with other platforms

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